

Human Performance: Error Management in Communications

This safety meeting topic includes a video to help understand the Alpha Numeric terms used in security and aviation to reduce errors when communicating information. Carl Potter will discuss the communication process using standard Alpha Numeric terms. Use the video in your next safety meeting along with the printed information.

Carl will walk through the exercised used during his Hazard Recognition and Control Workshop to reduce the hazard of human errors in communication. Communication errors are a leading reasons people being injured in industry. Electrical switch errors, incorrect instructions for valves to be operated, etc. Using the Alpha Numeric Process can reduce the hazard of human communication errors.

Visit: www.hazardrecognitionworkshop.com to locate a workshop in near you, or to request a quote for your company.

CHARACTER	MORSE CODE	TELEPHONY	PHONIC (PRONUNCIATION)
A	• —	Alfa	(AL-FAH)
B	— •••	Bravo	(BRAH-VOH)
C	— • — •	Charlie	(CHAR-LEE) or (SHAR-LEE)
D	— ••	Delta	(DELL-TAH)
E	•	Echo	(ECK-OH)
F	•• — •	Foxtrot	(FOKS-TROT)
G	— — •	Golf	(GOLF)
H	••••	Hotel	(HOH-TEL)
I	••	India	(IN-DEE-AH)
J	• — — —	Juliett	(JEW-LEE-ETT)
K	— • —	Kilo	(KEY-LOH)
L	• — ••	Lima	(LEE-MAH)
M	— —	Mike	(MIKE)
N	— •	November	(NO-VEM-BER)
O	— — —	Oscar	(OSS-CAH)
P	• — — •	Papa	(PAH-PAH)
Q	— — • —	Quebec	(KEH-BECK)
R	• — •	Romeo	(ROW-ME-OH)
S	•••	Sierra	(SEE-AIR-RAH)
T	—	Tango	(TANG-GO)
U	•• —	Uniform	(YOU-NEE-FORM) or (OO-NEE-FORM)
V	••• —	Victor	(VIK-TAH)
W	• — —	Whiskey	(WISS-KEY)
X	— •• —	Xray	(ECKS-RAY)
Y	— • — —	Yankee	(YANG-KEY)
Z	— — ••	Zulu	(ZOO-LOO)
1	• — — — —	One	(WUN)
2	•• — — —	Two	(TOO)
3	••• — —	Three	(TREE)
4	•••• —	Four	(FOW-ER)
5	•••••	Five	(FIFE)
6	— ••••	Six	(SIX)
7	— — •••	Seven	(SEV-EN)
8	— — — ••	Eight	(AIT)
9	— — — — •	Nine	(NIN-ER)
0	— — — — —	Zero	(ZEE-RO)